

Jean-Luc de Jong  
10 years of experience in IT

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Year of birth: 1978 (36 years)

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## SQL Server Database Administrator

### TECHNICAL & FUNCTIONAL COMPETENCIES

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SGBD	<b>SQL Server (2000 -&gt; 2014)</b> , MySQL, MS Access, Oracle (9i, 11g)
OS	Windows (2000, XP, Vista, 7), Windows server (2003, 2008 R2, 2012)
Environment	Visual Studio .NET 2010, 2013
Method	UML, Agile/SCRUM
IT Languages	<b>SQL, T/SQL</b> , XML, HTML5, CSS3, C#, XAML
Languages	French (Mother tongue), English (A2 – B1), Dutch (A1)
Tools	<b>Redgate Backup Pro, Redgate SQL Compare</b> , Litespeed, MS SCOM, MS SCCM, SharePoint, DB-Main, XMLSpy, Putty, Enterprise Password Vault, Oracle Ent. Manager Console, FileZilla, HP service manager

### EDUCATION

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#### Certifications

2013	Certification 70-462: Administering Microsoft SQL Server 2012 Databases
2010	Certification ITIL V3 Foundation

#### IT Training (TechnofuturTIC - CEFORA)

2014	.NET developer and database (DB courses => <b>Entity-relationship modeling and relational model, Translation E-A to Relational, Development and administration in SQL Server 2012, SQL and T/SQL</b> ) (06/2014 ->12/2014)
2013	<b>SQL</b> Microsoft <b>SQL Server Analysis Services</b> Administration <b>SQL server 2012</b> Administration Windows Server 2008 R2 Administration <b>SQL Server 2008 R2</b>
2012	<b>SQL &amp; DB Modeling</b>

#### Other Training

2003	Employee commercial internal - CEFORA (04/2003 -> 11/2003)
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#### Studies

1999	Certificated from technical school (Namur)
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### SELF-LEARNING SKILLS

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#### **SQL Server 2014**

Windows Server 2012

Hyper-V

VMware

## WORK EXPERIENCE

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### Contrast Europe: 12/2014 -> ongoing

**SQL Server Database Administrator** - BNP Paribas Fortis

December 2014 -> ongoing

*Mission: Help to the migration of SQL Server 2005 to 2008R2 & 2012, in a clustering environment.*

**Responsibilities:**

- **Migration** DB SQL2005 to SQL2008R2 & SQL2012
- Managing access permissions and privileges
- Writing **SQL/TSQL query**
- Implementing maintenance plans, backup testing and restoring with SQLserver & Redgate Backup Pro
- Configuring Replication and Mirroring
- Monitoring database efficiency
- Updating and amending existing databases
- Sustaining the security and integrity of data
- 2nd and 3rd level support

Technical Environment:

- Database: **SQL Server (2005, 2008R2 & 2012)**
- Tools: **Redgate Backup Pro, Redgate SQL Compare**, HP Service management 9, Clarity
- OS: Windows Server 2003 and 2008 R2

### Getronics: 11/2004 -> 11/2013

**SQL Server Database Administrator** - GDF Suez

October 2012 to November 2013

*Mission: Ensure a high level of delivery regarding databases environment under my responsibility, being very close from IT procedures and in a good relationship with developers and users, while following editor's best practices.*

**Responsibilities:**

- Installing and configuring **SQL server**, security management
- Implementing maintenance plans, backup testing and restoring with **SQLserver & Litespeed**
- Importing package with **SSIS**
- **Administration** of database
- Installing and configuring applications on Windows server
- Management automation (mail, operator, alerts ...)
- 2<sup>nd</sup> and 3<sup>rd</sup> level support
- Establishment of audit (**SQL Profiler**)
- Troubleshooting administration problems (DETA)
- Managing **database access**
- Working closely with IT project managers, database designers and service delivery managers

Technical Environment:

- Database: **SQL Server (2000, 2005, 2008, 2008 R2)**, Oracle 11g
- Tools: Litespeed, MS SCOM, MS SCCM, SharePoint, Enterprise Password Vault, Oracle Ent. Manager Console
- OS: Windows Server (2003, 2008 and 2008 R2)

**HP Service manager administrator** - European Commission

June 2010 to November 2010

*Mission: Strengthen the team for Peregrine Service Center 6 migration to HP Service Manager 7.*

**Responsibilities:**

- User management (Created login, groups, give access, reset password...)
- Administering, update, Improved HP Service Manager (Created SLA, transitions...)
- Support users for connection problem, help to use the app
- Troubleshooting in the application, install upgrade

Technical Environment:

- Tools : Peregrine Service Center, HP Service Manager, Putty, FileZilla
- OS: Windows XP, Windows Server 2003

## **IT support engineer - European Commission**

*November 2004 to October 2012*

*Mission: Provide support on-site and remote for all users on Windows (XP, Seven) Office (2003, 2010) and all equipment (desktop, laptop, printer, fax, copier, beamer, iPhone, videoconference).*

### **Responsibilities:**

- Helping and support for users to use office tools (MS Office & Windows)
- Support for desktop, laptop, beamer and smartphone (Synchronization)
- Daily management of calls with the application Icall and tickets with HP Service Manager
- Participation of migration Windows XP to Windows Seven (3200 workstations)
- Videoconference support (Barco, Tandberg)

### Technical Environment:

- Tools : Peregrine Service Center, HP Service Manager, Icall, LANDesk, Office (2003, 2010)
- OS: Windows XP, Seven, Windows Server 2003

## **Numeric S.A: 01/2004 -> 11/2004**

### **Technical salesman**

*January 2004 to November 2004*

*Mission: Software & hardware sales and advices customers to help them to buy the best pc according their needs.*

### **Responsibilities:**

- Sales
- Assembly & pc installation with software
- PC repair

## **Different jobs but not in IT domain: 01/1999 -> 03/2003**

Glacier, gardener, taximan, employee for SNCB, interim